

# YOUR PLYMOUTH

Draft Work Programme 2014/15



**Please note that the work programme is a 'live' document and subject to change at short notice. The information in this work programme is intended to be of strategic relevance and is subject to approval at the Cooperative Scrutiny Board.**

For general enquiries relating to the Council's Scrutiny function, including this committee's work programme, please contact Katey Johns, Democratic Support Officer, on 01752 307815.

Date of meeting	Agenda item	Purpose of the agenda item	Reason for consideration	Responsible Officer
09.06.14	Customer and Service Transformation Programme	Update on progress with project delivery and engagement with scrutiny		Peter Honeywell
	Customer Access Strategy	The panel will consider how it can engage in development of the Customer Access Strategy		Ross Johnston
	Framework for Working with Citizens and Communities	The panel will consider the Framework for Working with Citizens and Communities		Hannah Daw
08.09.14	Overview of Priorities	To hear from the relevant Cabinet Members on areas within their portfolio which could benefit from the involvement of pre or post-decision scrutiny	To help prioritise focus of task and finish reviews	Councillors Vincent, Peter Smith and Penberthy
	Safer Plymouth Partnership Update : Crime Figures	To monitor the city's crime trends		Sarah Hopkins and Chris Singer
	Emergency Welfare Support (Social Fund)	To look at budget delivery and customer satisfaction following its introduction in April 2013	Monitoring outcome of Social Fund Replacement task and finish review after first 12 months of operation	Ann Thorpe

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	Customer Access Strategy and Customer Service Standards	To receive an update on progress with the Customer Access Strategy prior to undertaking a co-operative review of the Customer Services Roadmap	Pre-decision scrutiny prior to consideration by Cabinet in December 2014	Ross Johnston
<b>15.12.14</b>	Unauthorised Encampments	To receive an update on developments with UEs following the co-operative review		Kevin McKenzie
<b>16.03.15</b>	Safer Plymouth : Crime Figures	To monitor the city's crime trends		Sarah Hopkins

<b>Cooperative Reviews</b>	<b>Consideration</b>	<b>Description</b>	<b>Progress</b>
	<b>Priority</b>		
Personal Debt	1	Panel to look at level of personal debt and its impact in the City	Scoping meeting held – review to commence on 15 October 2014
Transformation : Customer Access Strategy / Customer Services Roadmap	2	To help shape Customer Access Strategy	Update report to panel on 8 September – cooperative review to be undertaken in October
Framework for Working with Citizens and Communities	3	To help shape new way of working with citizens and communities	Workshops for all members scheduled to take place in October as follows – <u>Reception Room</u> Mon 6 October Fri 10 October <u>Charter Room</u> Tues 14 October
The effects of the expansion of Plymouth University and its students on the surrounding residential areas	-	The expansion of Plymouth University over recent years has resulted in an increase in the student populations living in the surrounding areas to the University. The increase in students living in Mount Gould, Mutley, Greenbank and Lipson areas has had detrimental consequences which have	

		<p>predominantly been felt by local residents who have regularly had to deal with an increase in issues of Anti-Social Behaviour, noise, litter and reported crimes.</p> <p>The review will seek to analyse the effects of an increasing student population on the local surrounding areas to establish if a link exists between increased student populations and an increase in issues of ASB, noise, litter and reported crimes. To include a review of a previous piece of work completed in 2012.</p>	
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